

DISH PAY - LIST OF PRICES FOR SERVICES (IC++)¹

This price list is valid from 1 September 2023, applicable country: France.
All prices in this list are subject to the applicable value added tax (VAT) of France.

Unless otherwise specified in the related footnotes, the List of Prices for Services is applicable to all services within the scope of the DISH Pay, as an add-on product for DISH POS systems (DISH POS or DISH POS Lite²). In general speaking, the customers must have purchased DISH POS or DISH POS Lite beforehand.

These prices are to be used in conjunction with the [General Terms and Conditions of DISH](#) from Hospitality Digital GmbH (referred to as "HD"), along with the [Special Conditions for DISH Pay](#).

A. DISH PAY - COMPATIBLE PAYMENT TERMINAL HARDWARE				
Item	Type	Price	Invoicing Cycle	Details / Conditions
I. Terminal one-time purchase options³: - Two models to choose - Terminal hardware fixed one-time purchase price with TRS ⁴ monthly fee				
DISH Pay P400 Plus (countertop model)	Terminal Hardware	EUR 499.00	One-time	<ul style="list-style-type: none"> One-time purchase of the terminal hardware of DISH Pay P400 Plus, including all cables and needed installation support. Warranty: 1 year coverage. Mandatory disposal policy: customers are required to return the terminal for further disposal process when the associated DISH Pay Payment Acceptance Contract is no longer effective.
	Terminal Replacement Service (TRS) ⁴	EUR 3.90	Monthly	<ul style="list-style-type: none"> Monthly charged to the customer, as long as the associated DISH Pay Payment Acceptance Contract is effective. Cancellation condition: only possible when the customer terminates the associated DISH Pay Payment Acceptance Contract. Notice period of cancellation: one month.

¹ IC++: Interchange++ rate, includes an interbank fee referred to as "interchange" and scheme fee rates (for payment methods like MasterCard, VISA, Maestro, VPAY, and Carte Bancaire) that apply in addition to DISH Pay's fees in this list.

² Any item in this list that involves "QR code", which leads to "QR payment" being the payment method, does not apply to DISH POS Lite.

³ Please refer to [DISH Pay Special Conditions Part II Chapter A](#) for details of one-time purchase conditions.

⁴ TRS: Terminal Replacement Service, a mandatory service that applies to both the "one-time purchase" and "rental" options of the terminal, covering terminal replacements in the event of defects for our customers. For the "one-time purchase" option, TRS is charged additionally on a monthly basis; for the "rental" option, TRS fee is included in the monthly rental fee. Please refer to [DISH Pay Special Conditions Part II Chapter B](#) for details of TRS related conditions.

A. DISH PAY - COMPATIBLE PAYMENT TERMINAL HARDWARE

Item	Type	Price	Invoicing Cycle	Details / Conditions
DISH Pay V400m (Mobile / portable model)	Terminal Hardware	EUR 699.00	One-time	<ul style="list-style-type: none"> One-time purchase of the terminal hardware of DISH Pay V400m, including the cable, SIM card and needed installation support. Warranty: 1 year coverage. Mandatory disposal policy: customers are required to return the terminal for further disposal process when the associated DISH Pay Payment Acceptance Contract is no longer effective.
	Terminal Replacement Service (TRS) ¹	EUR 3.90	Monthly	<ul style="list-style-type: none"> Monthly charged to the customer, as long as the associated DISH Pay Payment Acceptance Contract is effective. Cancellation condition: only possible when the customer terminates the associated DISH Pay Payment Acceptance Contract. Notice period of cancellation: one month.

II. Terminal rental options²:

- Three rental period to choose
- Monthly TRS¹ included in the monthly rental price, free-of-charge

DISH Pay P400 Plus (countertop model)	12-months Rental	EUR 45.90	Monthly	<ul style="list-style-type: none"> Monthly rental fee includes: terminal hardware, all needed cables, SIM card³, and needed installation support. Terminal Replacement Service (TRS) monthly service and its fees are also included. Customers can choose to commit to the rental duration of 12, 36 or 60 months. Monthly charged to the customer, based on the signed rental period. Rental renewal policy: the initial chosen rental period would be automatically renewed for the same period, unless customers terminate one month before the current rental period ends. Terminal return and disposal policy: customers are required to return the terminal to HD when the rental period ends. Further terminal disposal process will be handled by HD.
	36-months Rental	EUR 19.90	Monthly	
	60-months Rental	EUR 15.90	Monthly	
DISH Pay V400m (Mobile / portable model)	12-months Rental	EUR 59.90	Monthly	<ul style="list-style-type: none"> Terminal return and disposal policy: customers are required to return the terminal to HD when the rental period ends. Further terminal disposal process will be handled by HD.
	36-months Rental	EUR 29.90	Monthly	
	60-months Rental	EUR 19.90	Monthly	

¹ TRS: Terminal Replacement Service, a mandatory service that applies to both the "one-time purchase" and "rental" options of the terminal, covering terminal replacements in the event of defects for our customers. For the "one-time purchase" option, TRS is charged additionally on a monthly basis; for the "rental" option, TRS fee is included in the monthly rental fee. Please refer to [DISH Pay Special Conditions Part II Chapter B](#) for details of TRS related conditions.

² Please refer to [DISH Pay Special Conditions Part II Chapter C](#) for details of terminal rental conditions.

³ Only applies to DISH Pay V400m.

A. DISH PAY - COMPATIBLE PAYMENT TERMINAL HARDWARE

Item	Type	Price	Invoicing Cycle	Details / Conditions
III. Additional service options for DISH Pay's payment terminal(s):				
Shipping and payment terminal pre-configuration	Optional Service	EUR 0.00 (Free of charge)	Per terminal	<ul style="list-style-type: none"> Aiming to provide an easy setup for the customer, the payment terminal will be pre-configured and then shipped to the customer. Pre-configuration in this service: only applies to the 1st order of the payment terminal.
On-site service and set-up	Optional Service	EUR 199.00	Per visit	<ul style="list-style-type: none"> Setup of the terminal on-site at customer's place. Only applicable if the terminal and DISH Pay Payment Acceptance Contract are purchased as a stand-alone product and not connected to another DISH product or service (e.g., DISH POS) from HD.
Other services related to the terminal	Optional Service	EUR 69.00	Per process	<ul style="list-style-type: none"> Other services include but are not limited to: terminal handling fee, refurbishment, software update, change of terminal type, address change and change of bank account.

B. DISH PAY - PAYMENT ACCEPTANCE CONTRACT AND OTHER SERVICES		
Item Specification	Price	Invoicing Cycle
I. Payment Acceptance Contract - Transaction Fees		
For each card authorization , include transactions, credits, refunds, and authorizations in both POS and e-commerce	EUR 0.05	Per transaction
EU Consumer Cards presented at the POS (e.g., VISA Debit/Credit, VPay, Mastercard Debit/Credit, Maestro, and other intra-European cards)	(%) 0.45 + Interchange++ rate	Per transaction amount
Carte Bancaire (CB) cards presented at the POS (e.g., Consumer Debit/Credit)	(%) 0.45 + Interchange++ rate	Per transaction amount
Consumer and business cards used in e-commerce including via QR code (with card origin within and outside the EU) (e.g., Mastercard, VISA Consumer Credit/Debit, Carte Bancaire Consumer, card-not-present, VISA Corporate/Business, Mastercard Corporate/Business, Carte Bancaire Commerciale, and similar card types)	(%) 0.99 + Interchange++ rate	Per transaction amount
Other international cards: Discover, Diners, JCB, China Union Pay, used at the POS and in e-commerce	(%) 0.99 + Interchange++ rate	Per transaction amount
All business cards (also known as "non-consumer cards") presented at the POS (e.g., VISA Corporate/Business, Mastercard Corporate/Business, Carte Bancaire Commerciale, and similar card types)	(%) 0.45 + Interchange++ rate	Per transaction amount
Sofort, iDeal (or similar payment methods) used in e-commerce	(%) 1.89	Per transaction amount
SEPA Direct Debit used in e-commerce including via QR code ¹	(%) 1.89	Per transaction amount
Payments from American Express ²	(%) 3.50	Per transaction amount
Payments with PayPal made via a hosted PayPage ²	(%) 0.20 + PayPal fees ³	Per transaction amount
"Meal vouchers" (e.g., Edenred ² , Sodexo ²), charged in accordance with card authorization fee and the card payment items as mentioned above.	Card authorization fee + Above applicable card payments % fee + Meal voucher provider's fees ³	Per transaction + Per transaction amount
All other card or payment types that are technically processed but not further defined in this list	(%) 2.89	Per transaction amount

¹ Customers are responsible for any associated risks (e.g., chargeback) related to this payment method. DISH Pay is not liable for these risks.

² To enable this payment method for DISH Pay, our customers must have a pre-existing direct contract with the related provider.

³ The fee is determined by the direct contract between the customer and the respective provider.

B. DISH PAY - PAYMENT ACCEPTANCE CONTRACT AND OTHER SERVICES		
Item Specification	Price	Invoicing Cycle
II. DISH Pay – Other Service Fees		
DISH Pay account service fee ¹ including a weekly payout of accrued merchant sales, which is adjusted after deducting DISH Pay fees, chargebacks, and other associated fees	EUR 1.50	Monthly
DISH Pay account set-up fee ¹ and registration with the card and payment systems	EUR 199.00	One-time
Special rights of termination ² In the event of business closure (subject to proof), customers have the option and rights to terminate the currently signed DISH Pay user or terminal agreements and related services	EUR 199.00	One-time per business
Processing of chargebacks when the customer requires	EUR 39.90	Per transaction
Payer authentication (2-factor), further risk verification (e.g., 3D Secure, risk monitoring in e-commerce)	EUR 0.09	Per transaction
"Key entered" (also known as "manually entered") transactions	(%) 2.89	Per transaction amount
Tip function (if technically set up)	EUR 0.00 (Without surcharge)	Per transaction
Online statement	EUR 0.00 (Free of charge)	Monthly

¹ Only applicable if DISH Pay is purchased as a stand-alone product and not connected to another DISH product or service (e.g., DISH POS) from HD.

² When this right is confirmed and granted, customers are exempted from paying the remaining fees in their existing DISH Pay contract.