

## DISH PAY - LIST OF PRICES FOR SERVICES

The price list is valid from 22 May 2023, applicable country: Germany.

Unless otherwise agreed, the List of Prices for Services applies to all services in the scope of the DISH PAY Product. Prices apply in conjunction with the General Terms and Conditions of Hospitality Digital GmbH and in addition the Special Conditions for DISH Pay.

DISH Pay Compatible Terminal Hardware		
Performance Specification	Invoicing cycle	Price
<b>I. Terminal purchase options</b>		
<b>Terminal P400 Plus</b> (countertop model), including all cables, installation, and terminal replacement service for uncomplicated replacement in the event of a defect.	One-off	EUR 499.00
	Monthly	EUR 3.90
<b>Terminal V400m</b> (portable model), including all cables, SIM card, installation, and terminal replacement service for uncomplicated replacement in the event of a defect.	One-off	EUR 699.00
	Monthly	EUR 3.90
<b>II. Terminal rental options</b>		
<b>Terminal P400 Plus</b> (countertop model), including cable, installation, and terminal replacement service for uncomplicated exchange in the event of a defect. Lease term options of 12 / 36 / 60 months.	12 months, monthly	EUR 45.90
	36 months, monthly	EUR 19.90
	60 months, monthly	EUR 15.90
<b>Terminal V400m</b> (portable model), including cable, SIM card, installation, and terminal replacement service for uncomplicated replacement in the event of a defect. Lease term options of 12 / 36 / 60 months.	12 months, monthly	EUR 59.90
	36 months, monthly	EUR 29.90
	60 months, monthly	EUR 19.90
<b>III. Service options for the payment terminal</b>		
<b>Shipping and pre-configuration</b> of the terminal, Easy set-up by customer	Per Terminal	Free of charge
<b>On-site service and set-up<sup>1</sup></b> by a qualified service partner	Per visit	EUR 199.00
<b>Special right of termination possible</b> in case of business closure, subject to proof.	One-off, per business	EUR 199.00
<b>Terminal handling fee, Refurbishment, Shipping, Software update, Change of Terminal type, Address change, Change of bank account</b>	Per process	EUR 69.00

<sup>1</sup> Only due if DISH Pay is purchased stand-alone and without connection to another DISH product or service (e.g., DISH POS) of HD Digital GmbH.

DISH Pay Payment Acceptance and Transaction Processing		
Performance Specification	Invoicing cycle	Price
<b>IV. Service charges</b>		
<b>For each card authorisation</b> , include transactions, credits, refunds and authorisations in POS and eCommerce	Per transaction	EUR 0.06
<b>EU Consumer Cards card present at the POS</b> (e.g., VISA Debit/Credit, VPay, Mastercard Debit/Credit, Maestro, and other intra-European cards)	Of the transaction amount (discount from turnover)	(%) 0.89
<b>Consumer cards in e-commerce</b> (also via QR code) with card origin within the EU (e.g., Mastercard, VISA Consumer Credit/Debit, Carte Bancaire Consumer, card-not-present)	Of the transaction amount (discount from turnover)	(%) 1.89
<b>International consumer cards</b> with card origin outside the EU (e.g., Mastercard, VISA, JCB, China Union Pay, Discover and others) at the POS and in eCommerce.	Of the transaction amount (discount from turnover)	(%) 2.89
<b>All business cards</b> so called "non-consumer cards" at the POS or in e-commerce (e.g., VISA Corporate/Business, Mastercard Corporate/Business, Carte Bancaire Commerciale, and similar card types) at the POS and e-commerce.	Of the transaction amount (discount from turnover)	(%) 2.89
<b>girocard payments</b> at the POS	Of the transaction amount (discount from turnover)	(%) 0.28
<b>giropay, Sofort, iDeal, eps</b> or similar payment methods in e-commerce, if these are technically processed	Of the transaction amount (discount from turnover)	(%) 1.89
<b>SEPA Direct Debit in e-commerce</b> (also via QR code), Risk (e.g., for chargeback) borne by merchant/restaurant	Of the transaction amount (discount from turnover)	(%) 1.89
<b>Payments with Alipay<sup>2</sup></b>	Of the transaction amount (discount from turnover)	(%) 2.89
<b>Payments with WeChatPay<sup>2</sup></b>	Of the transaction amount (discount from turnover)	(%) 2.89
<b>Cards from American Express<sup>2</sup></b>	Of the transaction amount (discount from turnover)	(%) 3.50
<b>Payments with PayPal<sup>3</sup></b> via a hosted PayPage (e.g., via QR Code; a direct contract with PayPal by the restaurant is mandatory)	Of the transaction amount (discount from turnover)	(%) 0.20 plus PayPal fees in the direct relationship

<sup>2</sup> Acceptance of this means of payment requires a direct contract with the provider. DISH supports the initiation of the contract and the statement.

<sup>3</sup> Acceptance of this means of payment requires a direct contract with the provider. HD Digital GmbH assists in the initiation of the contract and the statement.

"Meal vouchers" (e.g., Edenred <sup>3</sup> , Sodexo <sup>3</sup> ) will be charged according to the above conditions for card transactions. Other fees may apply (including from the required direct contract with the Commission in France, Edenred, Sodexo or the selected service partner).	Of the transaction amount (discount from turnover)	Above authorisation and card fees plus fees from direct relationship
All other card or payment types that are technically processed and not further defined	Of the transaction amount (discount from turnover)	(%) 2.89
<b>V. Additional payment terms</b>		
DISH Pay account service fee <sup>4</sup> incl. weekly payout of accrued merchant sales, adjusted for, fees, chargebacks and chargebacks	Monthly	EUR 1.50
DISH Pay account set-up fee <sup>4</sup> and registration with the card and payment systems	One-off	EUR 199.00
Processing of chargebacks as ordered	Per transaction	EUR 39.90
Payer authentication (2-factor), further risk verification (e.g., 3D Secure, risk monitoring in e-commerce)	Per transaction	EUR 0.09
"Key entered" (manually entered) transactions	Of the transaction amount (discount from turnover)	(%) 2.89
Tip function if set up technically	Per transaction	Without surcharge
Online statement	Monthly	Free of charge

**All prices are subject to the applicable value added tax (VAT) of Germany.**

<sup>4</sup> Only due if DISH Pay is obtained alone and without connection to another DISH Product (e.g., DISH POS) of HD Digital GmbH.