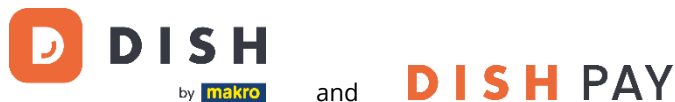


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DISH PAY – LIST OF PRICES FOR SERVICES

This price list is valid from 01 January 2024, applicable country: Spain.

All prices in this list are subject to the applicable value added tax (VAT) of Spain.

Unless otherwise specified in the related footnotes, this List of Prices for Services is applicable to all services within the scope of the DISH Pay:

- **as an add-on product for DISH POS systems (DISH POS or DISH POS Lite):** in general speaking, the customers must have purchased DISH POS or DISH POS Lite beforehand.
- **as a standalone product:** for customers not utilizing it in conjunction with any other DISH product or services, such as DISH POS or DISH POS Lite.

These prices are to be used in conjunction with **DISH General Terms of Use** (www.dish.co/terms-of-use), **Privacy Policy of DISH** (www.dish.co/privacy-policy) and **Special Conditions For DISH Pay** (www.dish.co/special-conditions-for-dish-pay).

PART I: PRICING APPLICABLE FOR DISH PAY AS BOTH POS ADD-ON AND STANDALONE¹

MANDATORY ² : DISH PAY – PAYMENT ACCEPTANCE CONTRACT AND OTHER SERVICES		
Item Specification	Price	Invoicing Cycle
I. Payment Acceptance Contract¹ – Transaction Fees		
For each card authorization , include transactions, credits, refunds, and authorizations for both POS and e-commerce	EUR 0.03	Per transaction
EU consumer cards: VPay, Maestro, presented at the POS	(%) 0.59	Per transaction amount
EU consumer cards: Visa, Mastercard, presented at the POS	(%) 0.89	Per transaction amount
EU consumer cards: Visa, Mastercard, used in e-commerce (including via QR code)	(%) 1.89	Per transaction amount
Non-EU consumer cards used in e-commerce or presented at the POS (e.g., Mastercard, VISA, JCB, China Union Pay, Discover and others)	(%) 2.89	Per transaction amount
All business cards (also known as "non-consumer cards") used in e-commerce or presented at the POS (e.g., VISA Corporate/Business, Mastercard Corporate/Business and similar card types)	(%) 2.89	Per transaction amount
giropay, iDeal, eps (or similar payment methods) used in e-commerce that are technically processed	(%) 1.89	Per transaction amount

¹ Any item in this list that involves "QR code", which leads to "QR payment" being the payment method, does not apply to DISH POS Lite.

² The Payment Acceptance Contract and other services of DISH Pay are mandatory: our customers can choose which items in this sector to offer as the cashless payment methods to their guests from [I. Payment Acceptance Contract – Transaction Fees](#).

MANDATORY ¹ : DISH PAY – PAYMENT ACCEPTANCE CONTRACT AND OTHER SERVICES		
Item Specification	Price	Invoicing Cycle
SEPA Direct Debit used in e-commerce including via QR code ²	(%) 1.89	Per transaction amount
Payments from American Express	(%) 3.50	Per transaction amount
Payments with PayPal made via a hosted PayPage ³	(%) 0.20 + PayPal fees ⁴	Per transaction amount
"Meal vouchers" (e.g., Edenred ³ , Sodexo ³), charged in accordance with card authorization fee and the card payment items as mentioned above.	Card authorization fee + Above applicable card payments % fee + Meal voucher provider's fees ⁴	Per transaction + Per transaction amount
All other card or payment types that are technically processed but not further defined in this list	(%) 2.89	Per transaction amount
II. DISH Pay – Other Service Fees		
DISH Pay account service fee ⁵ including a weekly payout of accrued merchant sales, which is adjusted after deducting DISH Pay fees, chargebacks, and other associated fees	EUR 1.50	Monthly
DISH Pay account set-up fee ⁵ and registration with the card and payment systems	EUR 199.00	One-time
Special rights of termination ⁶ In the event of business closure (subject to proof), customers have the right to terminate the concluded DISH Pay user or terminal agreements and related services	EUR 199.00	One-time per business
Processing of chargebacks when the customer requires	EUR 39.90	Per transaction
Payer authentication (2-factor), further risk verification (e.g., 3D Secure, risk monitoring in e-commerce)	EUR 0.09	Per transaction
"Key entered" (also known as "manually entered") transactions	(%) 2.89	Per transaction amount
Tip function (if technically set up)	EUR 0.00 (Without surcharge)	Per transaction
Online statement	EUR 0.00 (Free of charge)	Monthly

¹ The Payment Acceptance Contract and other services of DISH Pay are mandatory: our customers can choose which items in this sector to offer as the cashless payment methods to their guests from [I. Payment Acceptance Contract - Transaction Fees](#).

² Customers are responsible for any associated risks (e.g., chargeback) related to this payment method. DISH Pay is not liable for these risks.

³ To enable this payment method for DISH Pay, our customers must have a pre-existing direct contract with the related provider.

⁴ The fee is determined by the direct contract between the customer and the respective provider.

⁵ This fee may be waived when: a) DISH Pay is used as a POS add-on, the DISH Pay's Payment Acceptance Contract is purchased along with [one of DISH Pay's terminals](#), either through purchase or rental, as a bundle with DISH POS or DISH POS Lite; b) DISH Pay is used as a standalone product, the DISH Pay's Payment Acceptance Contract is purchased along with [one of DISH Pay's terminals](#), either through purchase or rental. The final decision on fee waiving is subject to the agreement between the sales agent and the customer.

⁶ If the customer exercises this right and provides proof of business closure, the customer's payment obligation for the remaining fees of the DISH Pay individual contract is waived.

PART II: DISH PAY TERMINAL PRICING - APPLICABLE FOR DISH PAY AS BOTH POS ADD-ON AND STANDALONE

OPTIONAL! DISH PAY (AS BOTH POS ADD-ON AND STANDALONE) COMPATIBLE PAYMENT TERMINAL HARDWARE				
Item	Type	Price	Invoicing Cycle	Details / Conditions
<p>I. Terminal one-time purchase options²:</p> <ul style="list-style-type: none"> - Two models to choose - Terminal hardware fixed one-time purchase price with TRS³ monthly fee 				
DISH Pay V400c Plus (Countertop model, with added printer)	Terminal Hardware	EUR 399.00	One-time	<ul style="list-style-type: none"> • One-time purchase of the terminal hardware of DISH Pay V400c Plus, including all cables and needed installation support. • Warranty: 1 year coverage. • Mandatory disposal policy: customers are required to return the terminal for further disposal process when the associated DISH Pay Payment Acceptance Contract is no longer effective.
	Terminal Replacement Service (TRS) ³	EUR 3.90	Monthly	<ul style="list-style-type: none"> • Monthly charged to the customer, as long as the associated DISH Pay Payment Acceptance Contract is effective. • Cancellation condition: only possible when the customer terminates the associated DISH Pay Payment Acceptance Contract. • Notice period of cancellation: one month.
DISH Pay S1F2 (Mobile / portable model, all-in-one Android device with printing power)	Terminal Hardware	EUR 499.00	One-time	<ul style="list-style-type: none"> • One-time purchase of the terminal hardware of DISH Pay S1F2, including the cable, SIM card and needed installation support. • Warranty: 1 year coverage. • Mandatory disposal policy: customers are required to return the terminal for further disposal process when the associated DISH Pay Payment Acceptance Contract is no longer effective.
	Terminal Replacement Service (TRS) ³	EUR 3.90	Monthly	<ul style="list-style-type: none"> • Monthly charged to the customer, as long as the associated DISH Pay Payment Acceptance Contract is effective. • Cancellation condition: only possible when the customer terminates the associated DISH Pay Payment Acceptance Contract. • Notice period of cancellation: one month.

¹ DISH Pay Terminals are optional for our customers to purchase or rent. However, only the terminal models from this list are compatible to DISH Pay system.

² Please refer to [DISH Pay Special Conditions Part II Chapter A](#) for details of one-time purchase conditions.

³ TRS: Terminal Replacement Service, a mandatory service that applies to both the "one-time purchase" and "rental" options of the terminal, covering terminal replacements in the event of defects for our customers. For the "one-time purchase" option, TRS is charged additionally on a monthly basis; for the "rental" option, TRS fee is included in the monthly rental fee. Please refer to [DISH Pay Special Conditions Part II Chapter B](#) for details of TRS related conditions.

OPTIONAL: DISH PAY (AS BOTH POS ADD-ON AND STANDALONE) COMPATIBLE PAYMENT TERMINAL HARDWARE				
Item	Type	Price	Invoicing Cycle	Details / Conditions
II. Terminal rental options²: - Three rental periods to choose for each model - Monthly TRS ³ included in the monthly rental price, free-of-charge				
DISH Pay V400c Plus (Countertop model, with added printer)	12-months Rental	EUR 14.90	Monthly	<ul style="list-style-type: none"> • Monthly rental fee includes: terminal hardware, all needed cables, SIM card⁴, and needed installation support. Terminal Replacement Service (TRS) monthly service and its fees are also included. • Customers can choose to commit to the rental duration of 12, 36 or 60 months. • Monthly charged to the customer, based on the signed rental period. • Rental renewal policy: the initial chosen rental period would be automatically renewed for the same period, unless customers terminate one month before the current rental period ends. • Terminal return and disposal policy: customers are required to return the terminal to DISH when the rental period ends. Further terminal disposal process will be handled by DISH.
	36-months Rental	EUR 12.90	Monthly	
	60-months Rental	EUR 11.90	Monthly	
DISH Pay S1F2 (Mobile / portable model, all-in-one Android device with printing power)	12-months Rental	EUR 16.90	Monthly	
	36-months Rental	EUR 14.90	Monthly	
	60-months Rental	EUR 13.90	Monthly	
III. Additional service options for DISH Pay Terminal(s):				
DISH Pay as POS Add-on: Shipping and payment terminal pre-configuration	Optional Service	EUR 0.00 (Free of charge)	Per terminal	<ul style="list-style-type: none"> • Aiming to provide an easy setup for the customer, the payment terminal will be pre-configured and then shipped to the customer. • Pre-configuration in this service: only applies to the 1st order of the payment terminal.
DISH Pay as Standalone: Shipping the payment terminal	Optional Service	EUR 0.00 (Free of charge)	Per terminal	<ul style="list-style-type: none"> • Shipping the terminal to the customer.
Terminal setup service and support by DISH	Optional Service	Up to EUR 199.00 ⁵	Per request	<ul style="list-style-type: none"> • Terminal setup service and support provided by the DISH Support Team upon customer request.
Other services related to the terminal	Optional Service	EUR 69.00	Per process	<ul style="list-style-type: none"> • Other services include, but are not limited to: terminal handling fee, refurbishment, software updates, changes of terminal type, address changes, and changes of bank account.

¹ DISH Pay Terminals are optional for our customers to purchase or rent. However, only the terminal models from this list are compatible to DISH Pay system.

² Please refer to [DISH Pay Special Conditions Part II Chapter C](#) for details of terminal rental conditions.

³ TRS: Terminal Replacement Service, a mandatory service that applies to both the "one-time purchase" and "rental" options of the terminal, covering terminal replacements in the event of defects for our customers. For the "one-time purchase" option, TRS is charged additionally on a monthly basis; for the "rental" option, TRS fee is included in the monthly rental fee. Please refer to [DISH Pay Special Conditions Part II Chapter B](#) for details of TRS related conditions.

⁴ Only applies to DISH Pay S1F2.

⁵ The final decision of this fee is subject to the agreement between the sales agent and the customer.