

## DISH PAY NOW<sup>1</sup> – LIST OF PRICES FOR SERVICES

This price list for DISH Pay Now is valid from 01 February 2025, applicable country: the Netherlands.

All prices in this list are subject to the applicable value-added tax (VAT) of the Netherlands.

Unless otherwise specified in the related footnotes, this List of Prices for Services is applicable to all services within the scope of DISH Pay Now, for customers not utilizing it in conjunction with any other DISH product or services, such as DISH POS or DISH POS Lite.

These prices are to be used in conjunction with DISH General Terms of Use ([www.dish.co/terms-of-use](http://www.dish.co/terms-of-use)), Privacy Policy of DISH ([www.dish.co/privacy-policy](http://www.dish.co/privacy-policy)) and Special Conditions For DISH Pay ([www.dish.co/special-conditions-for-dish-pay](http://www.dish.co/special-conditions-for-dish-pay)).

ITEM SPECIFICATION	PRICE	INVOICING CYCLE
I. DISH Pay Now Hardware		
DISH Pay Now Card Reader and DISH Pay Now Charging Dock <sup>2</sup> Warranty: 2 years (limitation of claims due to defects)	RRP 39,00 EUR <sup>3</sup>	One-time
II. DISH Pay Payment Acceptance Contract – Transaction Fees for DISH Pay Now All types of debit or credit cards listed below, issued in any countries – when presented at the card reader		
VPay, Maestro, Visa, Mastercard	(%) 1,69 <sup>4</sup>	Per transaction amount
American Express	(%) 3,50	
III. DISH Pay Now – Other Service Fees		
DISH Pay Now Account set-up fee and registration with the card and payment systems	0,00 EUR (Free of charge)	One-time
DISH Pay Now Account service fee including a daily payout <sup>5</sup> of accrued merchant sales, which is adjusted after deducting DISH Pay Now fees, chargebacks and other associated fees	0,00 EUR (Free of charge)	Monthly
DISH Pay Now Tap to Pay License <sup>6</sup> fee	0,00 EUR (Free of charge)	Monthly
Online statement	0,00 EUR (Free of charge)	Monthly
Tip function	0,00 EUR (Without surcharge)	Per transaction
Processing of chargebacks when the customer requires	39,90 EUR	Per transaction
Other services related to DISH Pay Now when the customer requires Other services include, but are not limited to payment device handling fee, refurbishment, changes of device type, address changes, and changes of bank account	69,00 EUR	Per process

<sup>1</sup> DISH Pay Now requires Internet access, a Google Account, a free DISH Account and an active DISH Pay Payment Acceptance Contract (with a DISH Pay Service Partner) to function. DISH Pay Now is not connected to DISH POS or DISH POS Lite.

<sup>2</sup> DISH Pay Now Card Reader (DISH Pay Now Charging Dock included) is mandatory for our customers to purchase through local METRO or makro stores, or via their online stores.

<sup>3</sup> The price is the Recommended Retail Price (RRP). The actual final sales price may vary at each local makro store in the Netherlands.

<sup>4</sup> Payments made using national payment methods are processed through mandatory co-branding (e.g., VISA). In this case, the transaction price for the co-branded provider, such as VISA, would be applied.

<sup>5</sup> The payout is processed by DISH Pay's Payment Service Partner. Typically, our customers can expect to receive payouts from our joint Payment Partner by the third business day, Monday through Friday (excluding public holidays in the Netherlands). For example, if a business closes on Monday, the payout would arrive in the customer's bank account on Wednesday. For weekend business (from Friday to Sunday), the payout would arrive on Tuesday of the following week. Some transactions may take longer, as cross-border transactions and individual banks can prolong the payout process.

<sup>6</sup> DISH Pay Now Tap to Pay License: a required license that enables the Tap to Pay feature on the DISH Pay Now Card Reader, ensuring uninterrupted access to this functionality. For DISH Pay Now customers, this license is complimentary, with no minimum commitment period or cancellation required.

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## IMPORTANT NOTICE

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The purchased products, services and features are stipulated by the contract made between DISH and the customer. All or part of the products, services and features described in this document may not be within the purchase scope or the usage scope. Unless otherwise specified in the contract, all statements, information, and recommendations in this document are provided "AS IS" without warranties, guarantees or representations of any kind, either express or implied.

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