

ITEM SPECIFICATION	PRICE	INVOICING CYCLE
IV. DISH Pay Now – Other Service Fees		
DISH Pay Now Account set-up fee and registration with the card and payment systems	0,00 EUR (Free of charge)	One-time
DISH Pay Now Account service fee including a daily payout ¹ of accrued merchant sales, which is adjusted after deducting DISH Pay Now fees, chargebacks and other associated fees	0,00 EUR (Free of charge)	Monthly
DISH Pay Now Tap to Pay License² fee	0,00 EUR (Free of charge)	Monthly
Online statement	0,00 EUR (Free of charge)	Monthly
Tip function	0,00 EUR (Without surcharge)	Per transaction
Processing chargebacks in the event of a dispute	39,90 EUR	Per transaction
Other services related to DISH Pay Now when the customer requires Other services include, but are not limited to payment device handling fee, refurbishment, changes of device type, address changes, and changes of bank account	69,00 EUR	Per process

¹ The payout is processed by DISH Pay's Payment Service Partner. Typically, our customers can expect to receive payouts from our joint Payment Partner by the third business day, Monday through Friday (excluding public holidays in Croatia). For example, if a business closes on Monday, the payout would arrive in the customer's bank account on Wednesday. For weekend business (from Friday to Sunday), the payout would arrive on Tuesday of the following week. Some transactions may take longer, as cross-border transactions and individual banks can prolong the payout process.

² DISH Pay Now Tap to Pay License: a required license that enables the Tap to Pay feature on the DISH Pay Now Card Reader, ensuring uninterrupted access to this functionality. For DISH Pay Now customers, this license is complimentary, with no minimum commitment period or cancellation required.

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